



Delivery Partners Europe 2025

26 February 2025

Melia Milan, Via Masaccio 19,
20149, Milan, Italy

26 February 2025

8:30 AM	Welcome Address Jessica Burke, Delivery Partner Relationship Manager
8:35 AM	Setting the Scene and Business Update Speaker TBD
8:55 AM	Standards: The latest Updates and Insights Angela O'Donovan, Head of Standards
9:25 AM	GFSI Benchmark Review: Impact on Certification Bodies (CBs) and Sites Speaker TBD
9:55 AM	Introduction to "Verify": Understanding Its Purpose and Benefits Antony Harrison, Head of Digital Services
10:15 AM	Networking Break
10:35 AM	Packaging Issue 7: Key updates and supporting documents Gwenda Jarrett, Programme Manager - Global Non-Food Standards
11:05 AM	Root Cause Analysis Workshop: What good looks like John Figgins, Senior Technical Manager
11:50 AM	Lunch



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12:50 PM	Ask the Experts: Tackling Auditor Challenges with Common Food 9 NCs Moderated by: TBD Panelists: TBD
1:30 PM	Workshop: Addressing Incorrect NC Allocation – Examples and Solutions for Auditors and Tech Reviewers Speaker/Moderator TBD
2:10 PM	Academy Workshop Sara Dias, Head of BRCGS Academy
2:50 PM	Networking Break
3:10 PM	Calibration Session: Addressing High-Risk, High-Care Zoning Gwenda Jarret, Programme Manager - Global Non-Food Standards Merce Sanchez, Programme Manager – Global Food Standards
3:50 PM	START Update: New Approach and Insights from a Certified Site Speaker TBD
4:20 PM	Navigating the Future: AI and Its Role in Shaping Auditing Practices Moderated by: TBD Panelists: TBD
5:00 PM	Closing Remarks